

Presentation – Family Support Programme

Portfolio	Regulatory
Ward(s) Affected:	n/a

Purpose

To receive presentations from the Family Support Programme.

Family Support Programme

1. In 2012 public agencies in Surrey agreed that families with multiple and complex needs were the responsibility of all agencies and that agencies needed to work together to successfully support these families. The Government's Troubled Families initiative was an opportunity to change the way services operated.
2. The Surrey Family Support Programme is designed with district and borough councils leading the local coordination. The county council provides the overall coordination to enable partners to provide much more effective local support to families, sharing common practices and working toward common goals for and with the families.
3. The Programme has the joint aims of:
 - prioritising families with greatest difficulties;
 - improving outcomes for all the vulnerable families who take part;
 - improving the quality and volume of multi-agency work, by introducing a single assessment and plan;
 - prioritising families with the greatest difficulties;
 - developing effective family support practice and a sustainable model of partnership; and
 - moving away from high cost acute services to lower cost preventative services.
4. It is estimated that, at any given time, there may be up to 7,000 families with multiple and complex needs living in Surrey. The Programme includes support for families living with domestic abuse, pre-school children, low income, offenders, mental health, unemployment, adult social care needs, families who frequently visit accident and emergency, and families at risk of homelessness.
5. Sean Rafferty, Head of Family Services, Surrey County Council will attend the meeting to give a presentation and answer Members' questions.

Proposal

6. It is proposed that the Committee receives each presentation, followed by Members' questions and discussion.

Recommendation

7. The Committee is asked to consider the presentations and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

None

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